CONFERENCE AGENDA — DAY ONE - 27 JANUARY 2027

07:00 – 07:50	**Registration**
07:50 – 08:00	**Opening Remarks** - ***Zethu Lubisi – Conference Chair***
08:00 – 08:40	**Opening Keynote Address Beyond Harmonisation: Closing SADC's Regulatory Gaps on Synthetic Media, Identity and Data** • Generated likenesses, voices and identities beyond the collection paradigm • Synthetic media harm and the convergence between data protection and cybercrime regulation • Regulatory divergence and the migration of harm across member states • Outdated statutory models and the erosion of regional harmonisation ***Nomalanga Mashinini,*** *Project Leader,* ***Wits Image Rights Engagement (WiRE)***
08:45 – 09:25	**Panel Discussion: Data Protection in Practice: Navigating a Complex Regulatory Landscape** • One Region, Different Rules: How organisations manage varying data protection requirements across jurisdictions. • Cross-Border Data Flows • Strengthening Regional Regulatory Cooperation • Building a Consistent Privacy Programme ***Moderator: Anriette Esterhuysen – UN Internet Governance Forum Multistakeholder Advisory Committee*** ***Nunudzai Mrewa,*** *Cyber Security Lead,* ***Compulink Systems (Zimbabwe)*** ***Dr. More Manda,*** *Director: DIRISA,* ***Council for Scientific and Industrial Research (CSIR)***
09:30 – 10:10	**Fireside Chat: Data Breach Response & Cyber Resilience: From Incident to Regulatory Accountability** • What happens in the first 72 hours • Regulatory Reporting • Protecting Affected Data Subjects & Minimising Reputational Risk (students, staff and parents) • Forensics, Evidence & Accountability • Lessons learned and strengthening the privacy programme

	Ntombhana Ntsanwisi, *Manager: Data Privacy & Protection,* ***Standard Bank***
10:15 – 10:35	***Mid-Morning Break***

BREAKAWAY SESSIONS

	STREAM A Industry & Business Breakaway	STREAM B Education & EdTech Breakaway
10:40 – 10:45	***Moderator Introduction:***	***Moderator Introduction:***
10:45 – 11:30	**Economics of Data:** Data ownership, monetisation, competition law, data trusts. - How can data create economic value, and who should control that value? ***Sanisha Packirisamy,*** *Chief Economist,* ***Momentum Investments***	**Panel Discussion: Are Universities Privacy-Ready? Governing Research Data, Ethics & Privacy** • Research Data Governance & Accountability • Research Ethics, Consent & Vulnerable Data Subjects • Data Sharing, Collaboration & Third-Party Access • Data Governance, Security & Compliance • Open Research, Innovation & Privacy: Where Should Universities Draw the Line?
11:35 – 12:15	**Panel Discussion: Data Privacy in Financial Services: Managing High-Risk Personal Information** • Managing Financial & Sensitive Personal Information • Customer Profiling, Analytics & Automated Decision-Making • Fraud Prevention vs Privacy Rights • Building Customer Trust & Meeting Regulatory Expectations ***Mandisa Freddy,*** *Data Privacy Lead,* ***Standard Bank***	**Keynote Address: The Future of Data Protection in Digital Education:** Balancing Privacy, Innovation and Emerging Technologies ***Dr Stanley Mgobansimbi Mpofu,*** *Chief Information Officer,* ***Wits ICT***
12:15 – 12:25	***Insights, Key Takeaways and Closing***	***Insights, Key Takeaways and Closing***
12:30 – 13:30	***Lunch Break***	
13:35 – 14:10	**Address: Four Reviews, One Gap: Who Actually Assures Privacy?** • Rethinking the Three Lines of Defence • Building a Combined Privacy Assurance Map • From Duplication to Effective Assurance	
14:15 – 14:55	**Panel Discussion: PAIA in Practice: Balancing Access to Information with the Right to Privacy** • PAIA vs POPIA: Balancing information access with privacy obligations • Third-Party Data Risks: Managing personal information shared with service providers and external parties • Access Requests & Exemptions: Navigating refusals, third-party information and record-keeping • Integrated Compliance: Strengthening the role of Information Officers across PAIA, POPIA and third-party obligations	
15:00 – 15:10	***Afternoon Break***	
15:15 – 15:45	**Address: Privacy by Design:** Moving Privacy from the Legal Team into Technology	

15:50 – 16:10	**Brain Teaser: What Are Your Thoughts?** A dynamic closing reflection inviting delegates and speakers to share their perspectives on the day's key themes, from SADC regulatory harmonisation and privacy rights to research, data breaches and accountability. What challenges remain, and what should organisations do differently to build responsible, trusted data practices?
16:15 – 16:20	***Closing Conference – Day 1***

CONFERENCE AGENDA — DAY TWO – 28 JANUARY 2027

08:00 – 08:50	**Registration**
08:50 – 09:00	**Opening remarks – recap of day 1**
09:00 – 09:45	**Opening Keynote Panel Discussion: When AI Writes the Rules. Who Governs AI-Assisted Policy & Decision-Making?** • Can We Trust AI-Generated Policy and Regulatory Content? • Human Oversight & Accountability: Who Signs Off When AI Does the Drafting? • Transparency & Public Trust: Should the Use of AI in Government Be Disclosed? • From South Africa to SADC: What Governance Standards Should Apply?
09:50 – 10:20	**Address: Generative AI & Personal Information**: Are Employees Creating a New Privacy Risk? ***Dr. Xolile Sibande, Infosec & Cybersecurity Leader***
10:25 – 10:50	**Address:** ***Craig Rosewarne, Managing Director, Wolfpack Information Risk***
10:55 – 11:10	***Mid-Morning Break***

BREAKAWAY SESSIONS

	STREAM A Industry and Business	STREAM B Insurance & Health Data
11:15 – 11:25	***Opening remarks:***	***Opening remarks:***
	Fireside Chat: Data Retention & Secondary Use: Balancing Business Value with Privacy Obligations • How long is too long? • When secondary use becomes a privacy concern • Third-party access: What happens when retained data is shared with vendors, processors, or other external parties? • Who Decides When data has reached the end of its useful life?	**Panel Discussion: Protecting Health & Insurance Data: Navigating Privacy, Profiling & Digital Risk** • Health Information as Sensitive Personal Data: Getting Collection & Use & Consent Right • Insurance Profiling & Data-Driven Risk Assessment • Third-Party Data Sharing: Who Is Responsible When Health & Insurance Data Moves Across the Ecosystem? • Automated Decisions, AI & the Right to Fairness

	• Business Value vs Privacy Risk: Where should organisations draw the line? ***Thandoluhle Khumalo,*** *Data Protection Manager (Global),* ***Robert Walters*** ***Lucinda Steenkamp,*** *Deputy Information Officer & Senior Legal Advisor,* ***Companies and Intellectual Property Commission (CIPC)***	
12:10 – 12:40	**Address: From Compliance to Capability - Engineering Privacy and Security into Africa's Digital Transformation** • Data as strategic infrastructure, not just a compliance artefact • From governance frameworks to operating models • AI, digital trust and board-level accountability ***Solomon Hlomane,*** *Head: Technology Delivery,* ***Huawei Technologies***	**Address: From Compliance to Trust: Building Privacy into Health & Insurance Data** • Moving beyond POPIA compliance to responsible stewardship of sensitive health, financial and policyholder data • Building patient, member and policyholder trust through transparent and ethical data practices • Embedding Privacy by Design into digital health, insurance products, AI and data-driven decision-making • Balancing personalisation, analytics and innovation with privacy rights and consumer expectations • Can strong privacy practices become a source of trust and competitive differentiation, rather than simply a regulatory obligation?
	Insights, Key Takeaways and Closing	***Insights, Key Takeaways and Closing***
12:45 – 13:00	***Lunch & Close of Conference***	

Our programme is carefully curated and accurate at the time of publication. Speakers, sessions, and timings may be updated as the programme evolves.